

Subject: Call for application Nov 2022 - National quality rights assessor training & assessment

This is a call for application to participate in a face to face training on the WHO *QualityRights* tool and become a national *QualityRights* assessor.

What is *QualityRights*?

QualityRights is a WHO approach to improve the quality of mental health and related services and promote the human rights of people with psychosocial, intellectual and cognitive disabilities.

What is the *QualityRights* initiative in Lebanon?

In line with the national mental health strategy's objective of improving the quality and human rights protection in facilities providing mental health care, the National Mental Health Programme (NMHP) has piloted assessments based on the WHO *QualityRights* tool and has since formed local assessors in collaboration with WHO and carried multiple assessments that aim to inform the development of quality improvement plans for the facilities. A series of assessments are currently under planning with the support of WHO.

Expectations from participation in the training and assessment:

- To attend a 4-day training (November 17, 18, 19, 21, 2022 in Beirut) on the WHO *QualityRights* Tool as well as an overview of the international and national laws regarding human rights.
- To participate in at least 2 days of assessment until Dec 2022
- The assessment of the mental health facilities include:
 - Conducting interviews with service users, staff, and family members of service users.
 - Observation of different sections of the facilities.
 - Documenting the review of records, policies and procedures, and other documents used in the facilities.
 - Taking notes from the assessment and sharing them for the report writing
- Following the assessment, to participate in working sessions to do the rating for the facility, based on the WHO *QualityRights* (up to 2 days for each facility that you participate in assessing)

The assessors will be remunerated on a per diem basis for the assessment days and rating days. The remuneration will take into consideration transportation as well. The details will be communicated at a later stage.

Qualifications required to apply:

- Minimum bachelor's degree in public health, social work, nursing, psychology, law, or related field with a minimum of 4 years of relevant work experience
or a master's degree with 2 years of relevant work experience, or a degree in medicine/psychiatry with 2 years of relevant work experience.

AND/OR

Having lived experience in using mental health services

- Field experience in conducting assessments, interviews, observation etc. is an asset
- Residing in Lebanon for the next 2 years
- Arabic language (Spoken and written) is a must – Knowledge of English is also needed

For those who are interested in being part of the assessment team, please submit your application through the below form no later than **November 14, 2022**:

<https://forms.gle/URm1A8EhnAD814Tz6>

Following receiving the applications, the NMHP will select the needed number of assessors based on the set criteria to participate in this project. Diversity in terms of gender and professional background, and the inclusion of persons with lived experience will be considered in the selection process.